



Remind Notification System | Melissa Schools

An Overview of Remind and How it is Used at Melissa Schools

Melissa ISD partners with the Remind notification system for added communication with staff, parents/guardians, and students. Remind is a communication tool that makes it easier for parents/guardians to stay involved with their child's learning and school activities. Remind keeps email addresses and phone numbers private, while allowing electronic, mobile-friendly school communication.

How is Remind Used?

Parents/guardians are able to receive messages from their child's school and the district on any device.

By updating the Notification Preferences in Remind, the parent/guardian can choose how they wish to receive the communication, from one or all of the following methods:

- Push notification in the Remind app
- SMS text message
- Email message



Remind is used for general school announcements as well as critical alerts from the school district. Teachers may also choose to send their own classroom or program announcements through Remind.

Receive Alerts

When your child is enrolled in Melissa Schools, a Remind account will be created for you as long as you are listed as a primary guardian for your child. Remind accounts will also be created for students in grades 6-12, in the event that a student wishes to use Remind for school.

Once you have enrolled your child, look for an email from Remind with a few steps to follow in order to finish setting up your Remind account and begin receiving alerts. After you activate your Remind account, you will receive a Remind alert for each notification group you are enrolled in. Notification groups are called "Classes" in Remind.

For more information about Remind, visit www.melissaisd.org/remind. To learn more about how we communicate with the families of Melissa Schools, visit www.melissaisd.org/stay-connected.



Frequently Asked Questions | Melissa Schools

FAQs Regarding the Remind Notification System

What is Remind?

Remind is a notification system used at Melissa Schools for school announcements and critical alerts from the district. Teachers may also choose to send classroom announcements through Remind. Remind keeps email addresses and phone numbers private, while allowing electronic, mobile-friendly school communication.

Will every school use Remind to communicate with me?

Yes. Remind is used district-wide at Melissa Schools for general announcements and critical alerts.

Will all of my child's teachers use Remind to communicate with me/my child?

Not necessarily. Teachers can choose to communicate primarily through school email, classroom phone, and in-person meetings. Remind is an additional communication tool for teachers to use.

I don't want to receive text alerts. Can I receive the information in an email?

Yes. After you've followed the prompts to set up your Remind account, you can update your notification settings. When you do this, make sure to turn off SMS text alerts, and turn on email alerts.

I'm a parent. Why didn't I receive an alert to set up my Remind account?

You must be listed as a primary guardian of a student enrolled at Melissa Schools in order to receive an alert to set up a Remind account. Your email address and/or phone number must also be up-to-date in the Parent Portal. Visit the 'My Account' and 'Alerts' tabs in Parent Portal to review your settings. Each household typically has one primary guardian selected to receive school communication. If you need assistance, please contact your child's school. *Please note that any changes applied in Parent Portal can take up to 48 hours to take effect in Remind.*

What if I do not want my 6th through 12th grade child to have an account on Remind?

In this case, simply disregard the initial email from Remind that prompts the account setup. Primary guardians will always be sent critical alerts from their child's school and the district.

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